VOICE

COMTEL



InForm voice
EVOLUTION

COMTEL innovative InForm Voice, IFV, is designed to offer to NEC customers installed base the ideal path to evolve the existing systems, retaining and revamping the original investment, modelling the evolution plan according to real needs and investment capacity. The evolution of the traditional NEC and Philips communication systems will allow customers to flexibly adopt the wide range of text, video, mobility and collaboration voice apps as well as the new range of dedicated terminals, which are part of the wider IFV proposition.

IFV is designed for a flexible deployment strategy, which makes evolution from the traditional platforms easy and efficient, accommodating the evolving needs of organizations which must consider high availability and disaster recovery as pillars of their IT wider design. Traditional server based/on-prem models can be mixed with full virtualized/cloud and hybrid high availability architectures.



IFV EVOLUTION ADVANTAGES

> The original investment is no more limited to the NEC announced strategy and will last and evolve with your business
> COMTEL superior support and IFV solid software assurance policies will make your communication solution more secure and always up to date
> IFV offers a native high availability concept, deployable flexibly any time when evolving, or in future
> IFV provides powerful open interfaces to support integration with business solutions

EVOLVING WITH COMTEL

> Only COMTEL can offer the IFV based evolution path for the installed systems, regardless their current status and location
> IFV is ideal for the evolution of the Philips SOPHO and NEC SV series installed systems
> Evolving to IFV assure enhanced lifetime, continued support and stronger security to your earlier investments
> Only COMTEL authorized and certified partners, routinely trained by central COMTEL Academy, can provide these superior evolution services.

VOICE EVOLUTION

COMTEL

EVOLUTION AND REVAMPING



REVAMPING AND OPTIMIZING

> IFV Evolution path offer the possibility to transform existing NEC SV and Philips SOPHO systems in "media gateways", retaining TDM components such as analogue extensions, traditional DECT and trunks

> IFV support can evolved SIP protocol (CCIS) developed to grant deep integration with NEC SV systems

> The existing NEC IP Terminals can be re-used under IFV[1]

> Relevant business applications such as Contact Centres and Operators (BCT), mobility (DECT) and vertical application software (eg. Hospitality Tiger TMS) can also be retained on IFV

> Installed Philips SOPHO systems, even in large and complex multi-site networked configurations, can be easily implemented with dedicated hardware and software components to become fully integrated parts of a new, fully distributed and high available IFV deployment (COMTEL "Media Gateway" concept)

EXTENDING THE HORIZON OF INVESTMENTS

> COMTEL IFV evolution provides customers with great benefits, extending the horizon of their earlier investments

> Additional benefits come from re use of skills of own IT specialists and users, who are not confronted with totally new behaviours of the communication solution

> All the innovative IFV functions become available and can be flexibly deployed when and if necessary

TOTAL SECURITY AND AVAILABILITY BECOME TRUE

> IFV is natively designed to provide maximum security and availability

> IFV is US DoD Certified under the JITC standards (Joint Interoperability Test Command)

> IFV is a distributed, liquid, solution with native high availability

- Up to 20 layers of resiliency (local and geographical)
- Active-active concept
- No downtime in case of problems at one or more of the deployed UCM
- Ready to run on any common use virtualization environment, both under MS and Linux

1 Conversion Possible DT900: ITK-5D-1 , ITK-6DG-1, ITK-12D-1, ITK-12DG-1, ITK-8LCK-1, ITK-8LCG-1, ITK-32LCG-1, ITK-8TCGX-1, ITK-32TCG-1, DT820: ITY-6D-1 ITY-6DG-1, ITY-8LDX-1, ITY-8LCK-1, DT700/DT730G: Any ITL mode – No Conversion Necessary DTS900S: ITK-5DGS-1, ITK-32LCGS-1, ITK-32TCGS-1
Conversion NOT Possible DT900: ITK-12CG-1, ITK-12CG-2, ITK-24CG-1, ITK-24CG-2, ITK-60-2, ITK-8LCGX-2, ITK-8TCGX-2, DT830: Any ITZ model

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